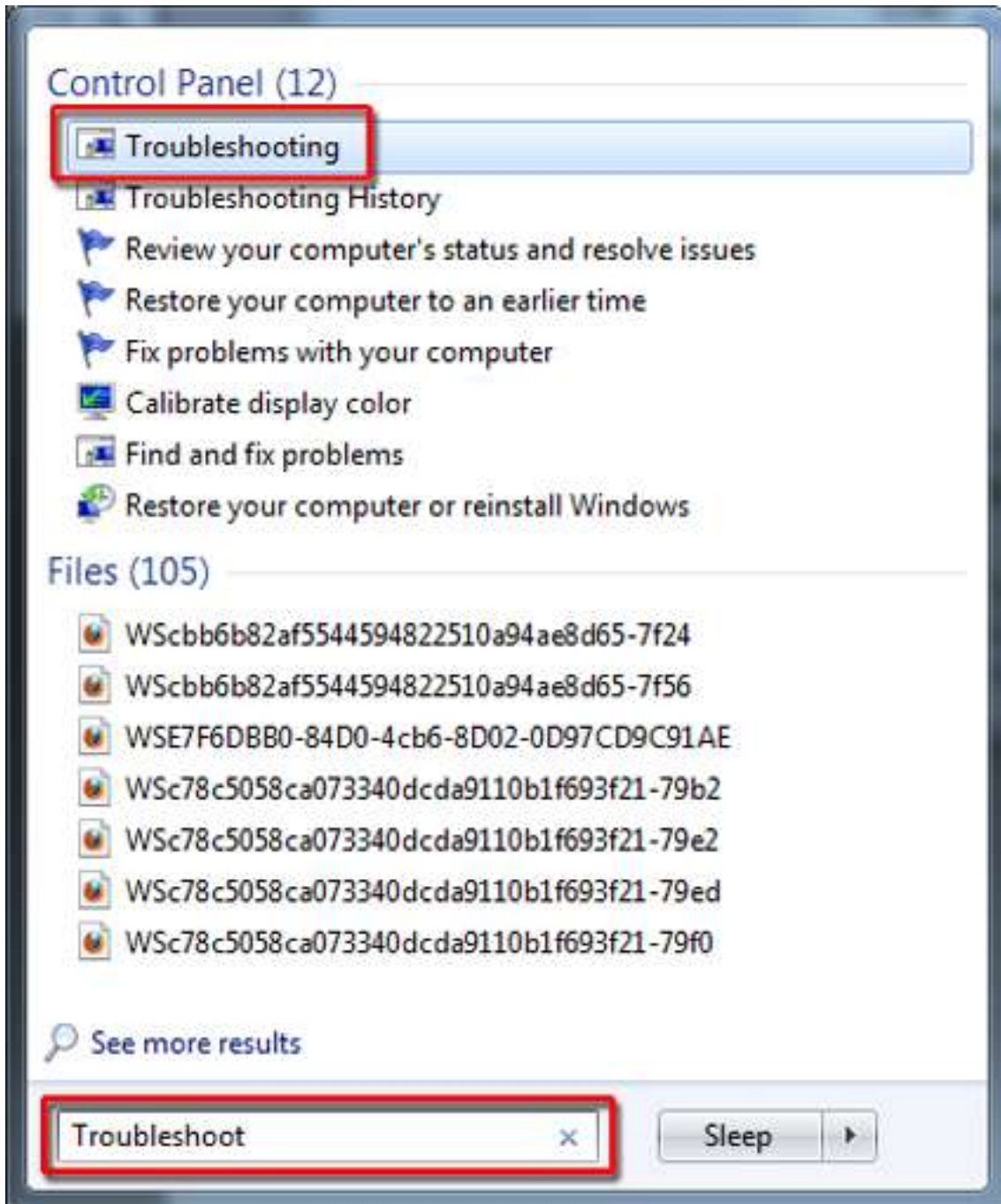


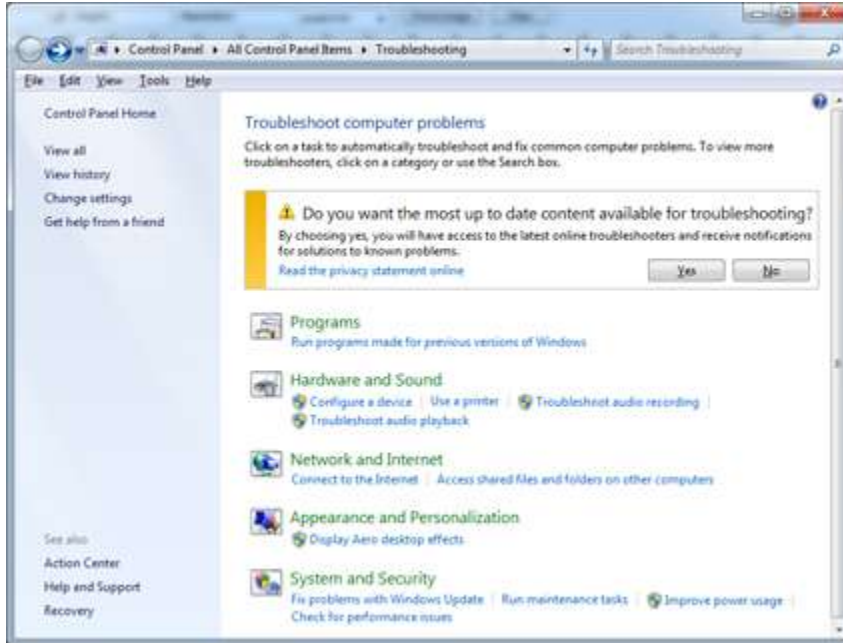
## Windows 7 Troubleshooting

If you're having a (minor) computer problem (as in a program freeze-up or an internet connection problem – not the blue screen of death – “BSOD” which is severe trouble) Windows 7 has a troubleshooting program that offers a possible solution which is somewhat better than XP’s troubleshooter.

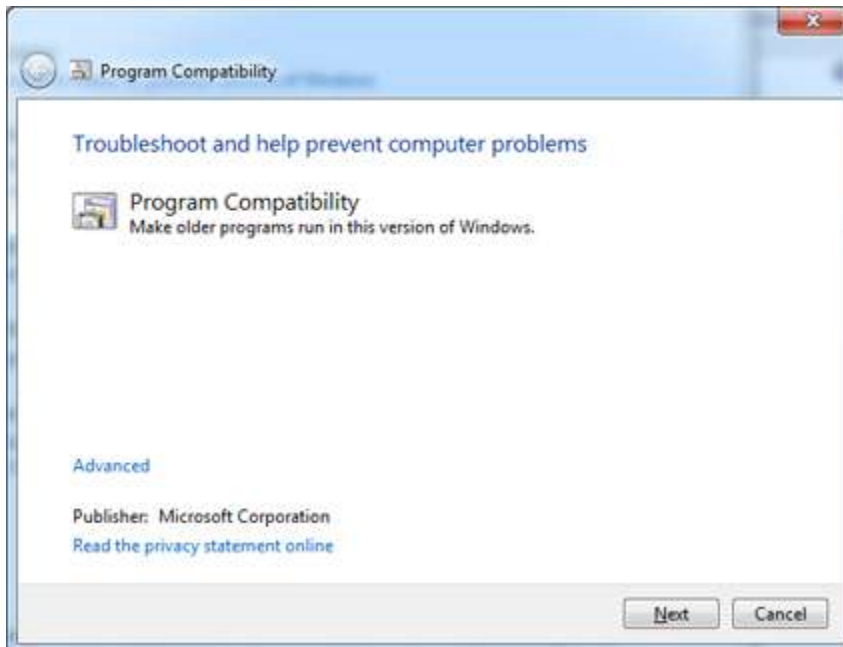


Just type the word **Troubleshoot** in the Start search box and click **Enter**, or

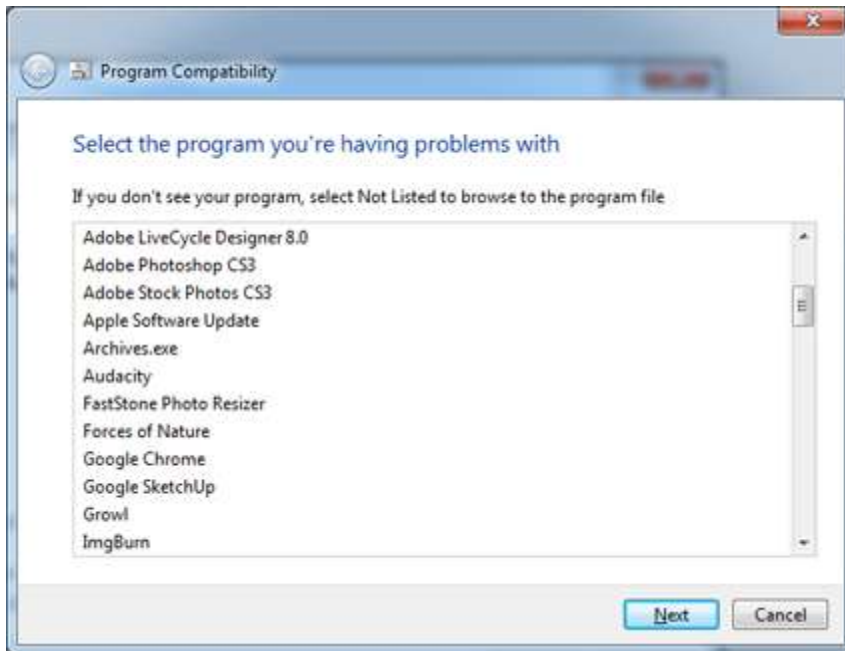
select **Troubleshooting** from the list.



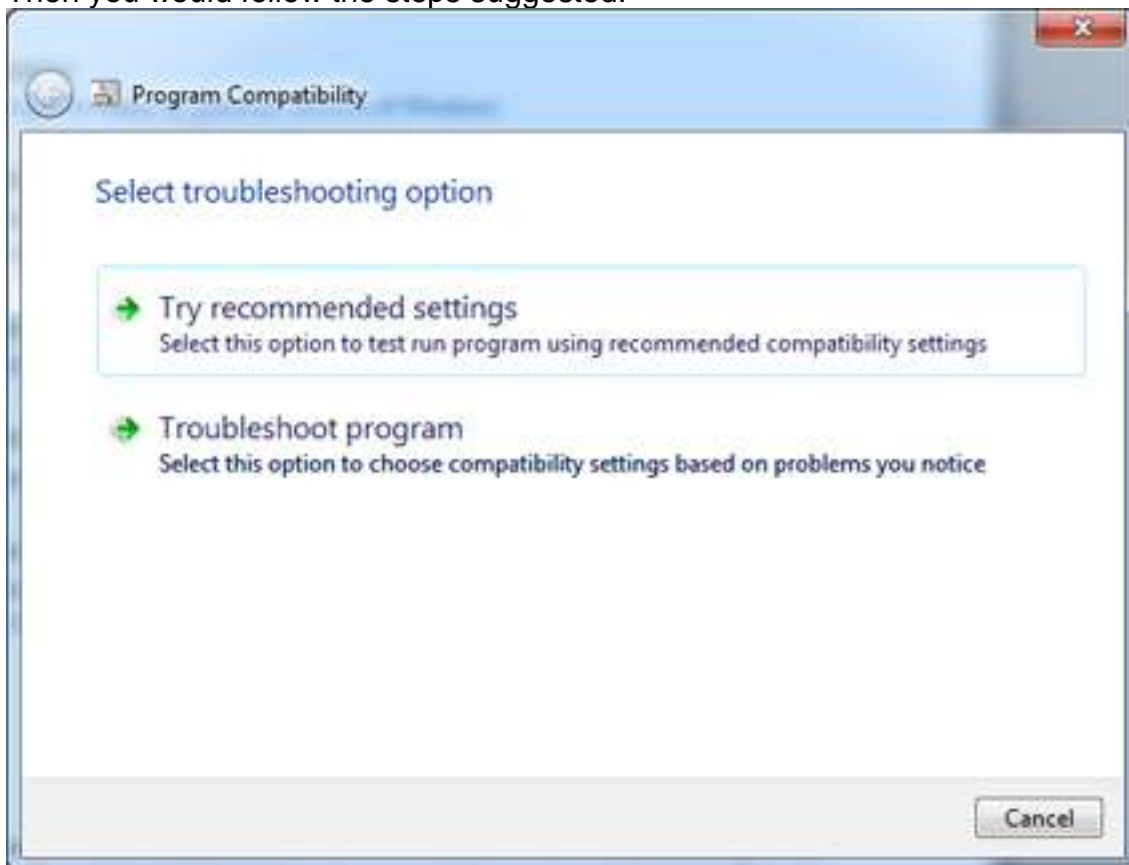
This will bring up the Windows 7 Troubleshooter. From there you can choose from a list of possible problems and possibly find the solution. For example there is the **Program Compatibility** window as shown below:



After clicking the **Next** button a list of installed programs appears and then you will choose the troublesome program.

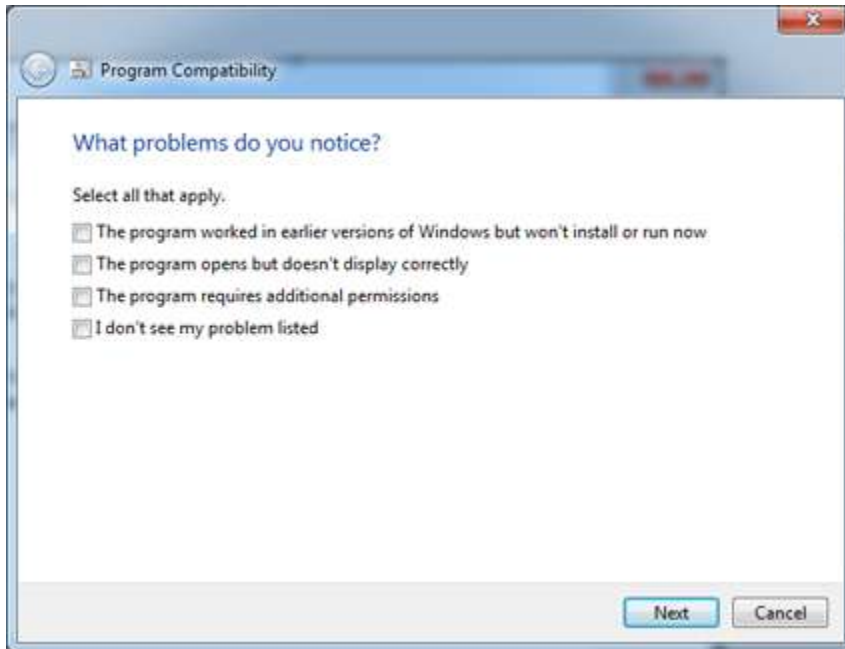


Then you would follow the steps suggested.



From the 2 examples **Troubleshoot program** is shown which brought up a checklist of possible problems. Click **Next**. **Earlier Troubleshooters as in Win**

**XP** often never found problems that were there. You usually saw: "This device is working properly" even when there were problems.



This troubleshooting option should be tried first before using System Restore or any other option. The chances of it actually solving problems are small but what the hey ... ya never know!

**\*Note\*** Become familiar with what's in the Control Panel. Check this panel out regularly as you will learn something new every time you go there & it's good to refresh your own physical memory. 😊